



City of Menomonie
800 Wilson Ave
Menomonie, WI 54751
715-232-2221

For Questions Contact:
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FOR IMMEDIATE RELEASE

Q4 2024 Utility Bills

Menomonie, Wisconsin, January 15, 2025 – The City of Menomonie recently sent out the Fourth Quarter 2024 Utility Bills approximately two weeks behind our normal schedule. Due to this delay, the payment deadline for the Q4 Utility Bills has been extended to February 14, 2025. Late fees will not be charged as long as payment is received by February 14, 2025.

The City accepts the following methods of payment:

- Residents can pay by cash, check or credit card at the Finance Department Window, which is located on the 1st floor, Northeast wing, of City Hall (800 Wilson Avenue, Menomonie, WI 54751). Credit card payments will incur a service charge.
- Residents can pay by check deposited in the Payment Drop Box near the west entrance (Wilson Park side) of City Hall (800 Wilson Avenue, Menomonie, WI 54751). Please include your account number.
- Residents can pay by check mailed to City Hall (800 Wilson Avenue, Menomonie, WI 54751). Please include your account number and proper postage.
- Residents can pay by credit card or electronic debit from a bank account at <https://menomoniewi.ourcommunityconnect.com/>. Credit card and electronic debit payments will incur a service charge.
- Residents can pay by Automatic Bill Pay from a bank account. There is no service charge for this option. Visit the Finance Department Window, which is located on the 1st floor, Northeast wing, of City Hall (800 Wilson Avenue, Menomonie, WI 54751) in person to fill out the paperwork.

Please note that City Hall, including the Finance Department, will be closed on Monday, January 20, 2025 in honor of Martin Luther King, Jr. Day.



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Also, the new Utility Bills look different. Water Utility charges, which were previously shown as a single line, have been separated into “Water” and “Water Base”. Sewer Utility charges have been similarly split into “Sewer” and “Sewer Base”. These are not new charges, they are just displayed separately. An example, with explanations, is provided below.

Example Utility Bill

CURRENT CHARGES	
<u>Description</u>	<u>Amount</u>
Water	\$20.08
Water Base	\$15.54
Sewer	\$25.60
Sewer Base	\$21.50
Public Fire Protection	\$15.99
Landfill User Fee	\$11.00
Recycling Fee	\$7.25
Stormwater	\$12.50
Total Current Charges	129.46



Water

Usage fee based on total amount of water used that quarter

Water Base

Flat fee based on the size of the water meter

Sewer

Usage fee based on total amount of sewer usage that quarter

Sewer Base

Fixed fee for all customers to maintain sewer system

Public Fire Protection

Fee based on meter size to maintain hydrants for fire protection

Landfill User Fee

Flat fee to fund solid waste program and maintain closed landfills

Recycling Fee

Flat fee to fund recycling program and residential curbside recycling service

Stormwater

Fee to fund stormwater program based on the impervious area of the parcel.